

September 11, 2004

To: Mike Kluklewski
C/O Select Basement Waterproofing

Dear Mike,

Just a note to say "thanks" for being "the professional" of basement waterproofing. You are in a league of your own!

We would be very pleased to recommend you and your company Select Basement Waterproofing to any potential customers.

For the record, we originally contracted another company from the "minor leagues" to install French drains around our basement foundation.

"Disaster" may best describe their efforts but probably "lack of experience and common sense" caused the many problems. I won't detail everything that went wrong, but I will tell anyone that you eventually came on the scene and all of sudden the project went from utter disaster to smooth sailing.

Mike, you have a "knack" for clear thinking on how to resolve "problems" and also have a gift for providing new ideas to prevent future problems.

And we greatly appreciate the "cleanliness". Let's face facts, breaking up concrete is a messy job, but you and your men kept the dust and dirt down to a minimum and you cleaned up every day!

In conclusion, we now have a completely finished off basement with all confidence that our severe water problems are finally resolved.

Many thanks, Mike.

Best regards,
Champ & Barb
Harp and Barbara Junta